

Home Service Rates



Priority Service

LAB1015 **Priority Service Labor Upgrade:** Upgrade any depot service to become the next in line. We will make every effort _____ **\$45.00** to get your system back to you as fast as we can, often same day service.

Depot Bench Repair Rates

LAB1100 **Desktop PC Diagnostic Repair Evaluation:** A Technician will diagnose any hardware or software problems on your desktop PC, _____ **\$34.99** and provide an estimated cost in parts and labor to properly repair or upgrade your system. If you choose to repair your system, the diagnostic fee is waived and you only pay for the parts and labor estimated by our technician.

LAB1110 **Desktop PC Repair/Upgrade:** A Technician will repair or upgrade your desktop PC not including the cost of any parts. This includes _____ **\$69.99** the diagnostic and labor to fix any hardware or software related problem, or includes replacing or upgrading your motherboard, processor and adapters. Your system will be thoroughly analyzed to assure it is working properly after it is repaired or upgraded. Note: In some cases your Operating System may need to be reloaded. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates

LAB1112 **Prepaid Notebook Repair:** A Technician will diagnose any hardware or software problems with your notebook and provide an estimate _____ **\$89.99** cost in parts if needed. This includes the labor to replace any parts after they are purchased. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates

Depot Installation Rates (parts not included)

LAB0990 **Professional Setup of Mainboard:** A Technician will provide a professional installation of your Processor and Cooling fan in a static _____ **\$5.00** free environment, and power up your mainboard to check the BIOS, and verify Power On Self Test.

US itek provides the services you need to efficiently run your IT systems and prevent costly downtime.

US itek can design and build a robust system providing your business with the productivity gains you expect from your investment in technology.

We partner with all the leading technology providers such as Microsoft, Intel, Cisco, 3Com, Adaptec, Xerox, Dell, Hewlett Packard and many others. These partnerships give us direct access to the engineers and developers that created the systems you are running today and give us insight into the systems you will be running tomorrow.

LAB1115 **Professional Memory Installation:** A Technician will provide a professional installation _____ **\$9.99** of your Memory in a desktop PC and test the installation by assuring the BIOS and Operating System properly detect the memory upgrade.

LAB1120 **Peripheral or Adapter Card Installation:** A Technician will provide a professional _____ **\$29.99** installation of your internal Ethernet, Wireless 802.11, Video Graphics Adapter, TV Tuner, Audio Card, SCSI, Firewire or USB Host Adapter, or other external peripheral such as printer, scanner, or digital camera, and power up your PC to check the BIOS, and verify Power On Self Test. In addition, any drivers or software needed to run your device will be installed and verified to be working properly.

LAB1121 **Peripheral or Adapter Card Installation (each additional)** _____ **\$14.99**

LAB1125 **Optical Drive or Storage Upgrade:** A Technician will provide a professional installation _____ **\$39.99** of your internal Hard Drive, CD, Burner, DVD or Card Reader in a static free environment, and power up your mainboard to check the BIOS, and verify Power On Self Test. Any drivers or software needed to operate your device will be installed and verified to be working properly.

LAB1215 **Default Operating System Installation:** A Technician will reload your operating system _____ **\$69.99** to the default settings, and install any drivers needed for the hardware in your computer. Any Windows updates to your operating system will be installed if possible. This operation require your legitimate operating system and license. Additional application are not included. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates

LAB1225 **Program/Application Installation:** A Technician will install and properly configure one application or software title on your PC. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates _____ **\$29.99**



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Home Service Rates



Depot Maintenance Rates

		BASIC	DELUXE	SUPREME
LAB1150	PC Cleaning: Dust Removal inside PC and Drives, Fan Cleaning, Power Supply Cleaning			
		X	X	X
LAB1165	Software Tune Up: A Technician will install any Windows Operating Systems Critical Updates, and Security patches. In addition, we will run scandisk to check for errors, Defragment your Hard Drive, and clean up unnecessary programs running in your system tray and startup to speed up your boot time and make your PC run faster. If you have an anti-virus utility, the latest definitions will also be installed. Note: You must have an ethernet controller for this service. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates			
		X	X	X
LAB1170	Virus Scan & Clean: A Technician will perform a virus scan and clean to protect your system. Files will be cleaned or deleted if they cannot be saved. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates			
			X	X
LAB1172	Spy ware Scan & Clean			
				X
LAB1155	Basic			
		\$49.99	\$79.99	\$109.99
LAB1160	Deluxe:			
LAB1161	Supreme PC Maintenance: \$45 saving over individual purchases			

Depot Data Rates

LAB1205	Data-Transfer up to 1GB (not applications) _____	\$59.99
LAB1206	Data-Transfer Each Additional 1GB (not applications) _____	\$19.99
LAB1215	Default Operating System Installation: A Technician will reload your operating system to the default settings, and install any drivers needed for the hardware in your computer. Any Windows updates to your operating system will be installed if possible. This operation require your legitimate operating system and license. Additional application are not included. Note: Backup all data and information before this procedure. If you did not perform a backup, we can provide this service for you. See Depot Date Rates	\$69.99
LAB1220	Data-Backup up to 650MB (Any media to CD-R per disc) _____	\$49.99
LAB1221	Each Additional 650MB CD-R _____	\$9.99
LAB1222	Data-Backup up to 4.7GB (Any media to DVD-R per disc) _____	\$69.99
LAB1223	Each Additional 4.7GB DVD-R _____	\$19.99
LAB1225	Program/Application Installation (each) _____	\$29.99
LAB1230	Data-Recovery (Prepaid NON-Refundable) _____	\$199.99
LAB1231	Clean room Lab data Recovery Service _____	\$1499.99

Home Onsite Service

LAB2020	On-Site: Home Service Hourly Rate (25mi Radius) _____	\$75.00
LAB2021	Home PC Installation: A technician will come to your home to unpack and set up your computer, connect up to three external devices, connect you to an existing Internet connection, create your e-mail account, provide up to a 20-minute orientation and demonstrate how to use Windows	\$149.99
LAB2022	Home PC Installation plus File & Settings Transfer: A technician will also transfer 1GB of data and files from your old computer to your new computer and load up to two applications.	\$199.99
LAB2025	Home Wireless Installation: A Technician will set up your wireless router, connect it to your existing High-Speed Internet service, connect one PC and enable basic security features. You can access online content wirelessly from anywhere in your home. (range and other restrictions apply)	\$159.99